

QUALITY POLICY

“ Keeping with the Tata group purpose we at Tata International, commit to continuously improve the quality of our processes, products & services to consistently exceed our Customers' requirements. We accept that Quality is the responsibility of all personnel. We will work towards promoting a Quality Culture with open and truthful communication based on facts and focused on business outcomes.

This policy shall form the basis of implementing business objectives and strategies and shall be communicated across the organisation. ”